



Sustainable Quality Management for enterprises of any size.

Of course our solution **supports all processes** in quality management. The basic module is **individually adaptable**:

- **Management system**
(co_™documents)
- **Issue tracking**
(co_™issues)
- **Project Management**
(co_™projects)
- **Audit- und task management**
(co_™audits)
- **Complaint management**
(co_™complaints)
- **Idea management**
(co_™ideas)
- **Occupational Safety**
(co_™safety)
- **Knowledge management**
(co_™knowledge management)

C.O.S. is your capable and reliable partner for **implementation and maintenance** of an audit-proof and **modern quality management system**.

Sustainable quality management reaches far **beyond adherence to norms and regulations** to us. Therefore, our IT solutions provide **maximum transparency, integration and automisation**. We make it easy for all stakeholders of different departments to maintain control and cooperate efficiently. Anytime at **any location around the world**.

After analysis of your requirements we put together our **tailored solution** based on our **pre-developed web-based components**, which we individually adapt to your processes, infrastructure, and system landscape.

The main advantage of our future-oriented approach is the capability to **analyse all quality-related information through seamless reporting**.

The cooperation of all stakeholders is supported through our **unique notification system** that distributes documents, tasks, ideas, complaints, audit results and other quality-related information to all relevant persons – **regardless of location or country**. Modelling the organisational structure **simplifies and accelerates work flows significantly**, particularly the **cooperation between departments and locations**.

Get in touch!

Please contact us:

C.O.S Collaboration Online Systems

S.A.R.L

11, Rue de Luxembourg

L-6750 Grevenmacher

C.O.S Enterprise Management

Solutions Deutschland GmbH

Mühlenwinkel 7

D-47665 Sonsbeck

Tel.-DE: +49 (0)2838 - 562 869 - 0

Tel.-LU: +352 - 424 712 - 0

Fax: +49 (0)2838 - 562 869 - 9

E-Mail: Info@cos.lu

www.cos.lu

C.O.S at a glance

- Tailored solutions
- Flexible
- Software for tomorrow
- Fast
- Cost efficient
- ISO-certified development and support
- Up to date web-based technology
- Unique automated information distribution system
- Capability to immediately react on a quality problem
- Radar for social networks (risk management)
- (Cloud-) solutions for large, medium and small enterprises
- Industry solutions for automotive, manufacturing, and the chemical industry
- Capable German, English, and French support

Quality Radar

Proactive



Quality management

Improvement potential

Complaints / problems

Social networks

Reactive



On our radar

Quality management

- Quality awareness of the organization (training tracking, management system)
- Desired quality (research and development)
- Measured quality (testing, evidence)
- Agreed quality (contract management)

Improvement potential

- Internal audit results (auditors point of view)
- Improvement potential, innovation (employee ideas)
- Customer ideas

Complaints / problems

- External: Customers, business partners, stake holders, regulators
- Internal: Staff
- Root-cause analysis

Social networks

- Quality rumors, trends
- Product recalls
- Price-quality ratio

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